



Skrill Prestashop Module Configuration Guide

Integration with Skrill via Prestashop 1.6 and 1.7

This guide describes how to install and configure the Prestashop module (1.6 and 1.7) for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.4

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Version Control Table

Date	Version	Description
July 2016	1.0	Guide Created
March 2020	1.1	Guide Updated
April 2020	1.2	Guide Updated
May 2022	1.3	Changed administrator email to processing email.
December 2022	1.4	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill Prestashop module on both Prestashop 1.6 and Prestashop 1.7. It assumes that you have an existing Prestashop installation. If there is no distinction between Prestashop 1.6 and Prestashop 1.7 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
Glossary	Glossary term.
Menu1 > Menu option2 >	Indicates a menu path.

2. INTRODUCTION

What is the Prestashop module?

Prestashop is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Prestashop has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Prestashop.

Skrill customers using Prestashop 1.6 and Prestashop 1.7 have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application is approved, you can configure your Skrill credentials in your Skrill merchant account, copy them into your Prestashop backend, and start taking payments.

3. INSTALLING AND CONFIGURING PRESTASHOP

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Prestashop module. The secret word is used to authenticate the data sent back to your Prestashop server after payment. You must obtain the IP address of your Prestashop server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.prestashopserver.com
```

Pinging example.prestashopserver.com [145.76.160.206] with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1)**.
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**.
4. For each section, specify the IP address(es) or IP address range of your Prestashop server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g., 145.76.160.206 using the example above).
 - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
 - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

The screenshot displays the Skrill Prestashop Module Configuration Guide 1.3. The interface features a purple header with the Skrill logo on the left and utility links (DISPLAY TEST ACCOUNTS, HELP, email, notification, and user profile) on the right. A left sidebar contains navigation options: Home, Transfers, Banking, Balances, All Transactions, Settings (selected), Account Settings, Developer Settings (highlighted), Wallet Label Settings, Support, Notifications, and Merchant Information. The main content area shows the 'Developer Settings' for 'CASINO-US' (ID: 309310256). At the top, there are tabs for 'CASINO-US', 'BET365-BULGARIA', 'IBET420', and 'BetOnline-Asia'. Below this, there are sub-tabs for 'Wallet IP Whitelisting', 'API / MQI / GSR / CVT Management' (selected), and 'API Documentation'. The 'API / MQI / GSR / CVT Management' section contains five settings, each with a plus icon, a name, a status, and a toggle switch:

- Automated Payment Interface (API)**: Enabled - 3 IP's Whitelisted (Toggle: ON)
- Merchant Query Interface (MQI)**: Enabled - 3 IP's Whitelisted (Toggle: ON)
- Gateway Secure Restriction (GSR)**: Enabled - 5 IP's Whitelisted (Toggle: ON)
- Set API / MQI Password**: Enabled (Toggle: ON)
- Set Secret Word**: Enabled (Toggle: ON)

Skrill DISPLAY TEST ACCOUNTS HELP Shweta Kale1

Home > Settings

Developer Settings
Configure API and security settings for your wallet account

CASINO-US ID: 309310256	BET965-BULGARIA ID: 308760226	IBET420 ID: 308760194	BetOnline-Asia ID: 306279907
----------------------------	----------------------------------	--------------------------	---------------------------------

Developer Settings : CASINO-US

Wallet IP Whitelisting API / MQI / GSR / CVT Management API Documentation

Automated Payment Interface (API) Enabled - 3 IP's Whitelisted

Allow requests to the API only from the following IP addresses.

Your API secure IP addresses:

8.8.8.8 9.9.9.9 11.12.31.12

Merchant Query Interface (MQI) Enabled - 3 IP's Whitelisted

Allow requests to the MQI only from the following IP addresses.

Your MQI secure IP addresses:

1.2.2.2 5.6.3.2 12.1.2.3

Gateway Secure Restriction (GSR) Enabled - 5 IP's Whitelisted

Allow gateway sessions to be generated only from the following IP addresses.

Your GSR secure IP addresses:

0.1.2.3 10.152.252.185 10.152.252.186 3.5.4.3 1.2.3.5

Set API / MQI Password Enabled

Please provide API/MQI Password in order to enable the service.

Current Password

New Password

Confirm Password

Cancel Save

Set Secret Word Enabled

Please provide Secret Word in order to enable the service.

New Password

Confirm Password

Cancel Save

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Prestashop backend

The next stage of the Prestashop integration is to configure the Prestashop module to connect to your Skrill account. The steps are as follows:

Prestashop 1.6

1. Login to your Prestashop admin account.
2. Select **Modules and Services**.
3. Type **Skrill** in left side search bar.
4. Click the green button **Install**.
5. Once installed select **Skrill Settings** to configure Skril (Figure 3-2).

The screenshot shows the 'SKRILL SETTING' configuration page in the Prestashop 1.6 backend. The page is divided into three tabs: 'PRESENTATION', 'SKRILL SETTING' (which is selected), and 'PAYMENT CONFIGURATION'. The 'SKRILL SETTING' tab contains the following fields and values:

- Merchant ID:** 58010731. Below the field, it says: "Your Skril customer ID. It is displayed in the upper-right corner of your Skril account."
- Merchant Account (email):** techpubs@skril.com. Below the field, it says: "Your Skril account email address."
- Recipient:** Merchant Name. Below the field, it says: "A description to be shown on Quick Checkout. This can be your company name (max 30 characters)."
- Logo Url:** https://www.skrill.com/fileadmin/content/pdf/acme.png. Below the field, it says: "The URL of the logo which you would like to appear at the top right of the Skril page. The logo must be accessible via HTTPS or it will not be displayed and 50px in height."
- Shop Url:** https://myshop.com
- API Password:** [masked]. Below the field, it says: "When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skril account."
- Secret word:** [masked]. Below the field, it says: "This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skril account."
- Display:** A dropdown menu set to 'Iframe'. Below the dropdown, it says: "Iframe - when this option is enabled the Quick Checkout payment form is embedded on your website. Redirect - when this option is enabled the Quick Checkout payment form is redirected to the Skril website."

Figure 3-2: Skril Settings with example values in Prestashop 1.6 backend

Prestashop 1.7

1. Login to your Prestashop admin account.
2. Select **modules** from the left side menu.
3. Under payment choose **module Catalog**.
4. Type Skril and click **install**.
5. Click **Configure** to set up your skril credentials.
6. Click **Skril Settings** to configure your skril account (Figure 3-2).

Configure Skril Settings

Configure the Skril Settings as follows:

1. Enter your Skril Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skril merchant account.
3. Enter the API password and Secret word that you set up in the previous section.
4. Select a display option for the Skril Payment Form (Iframe or redirect). See [Table 3-1](#) below for a detailed explanation of all Skril settings.
5. Either enter a name for your store in the Recipient field to display to customers within the Skril Payment Form.

6. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (processing email)	The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Shop URL	URL for the home page of your shop without the index.php e.g., if your shop is located at https://myshop.com/index.php you would enter https://myshop.com	https://myshop.com
API Password	The API password. This field is mandatory. It allows the Prestashop server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Prestashop servers.	N/A
Display	This setting has two options: IFrame and Redirect <ul style="list-style-type: none"> IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See Figure 3-3: for an example. Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. 	IFrame

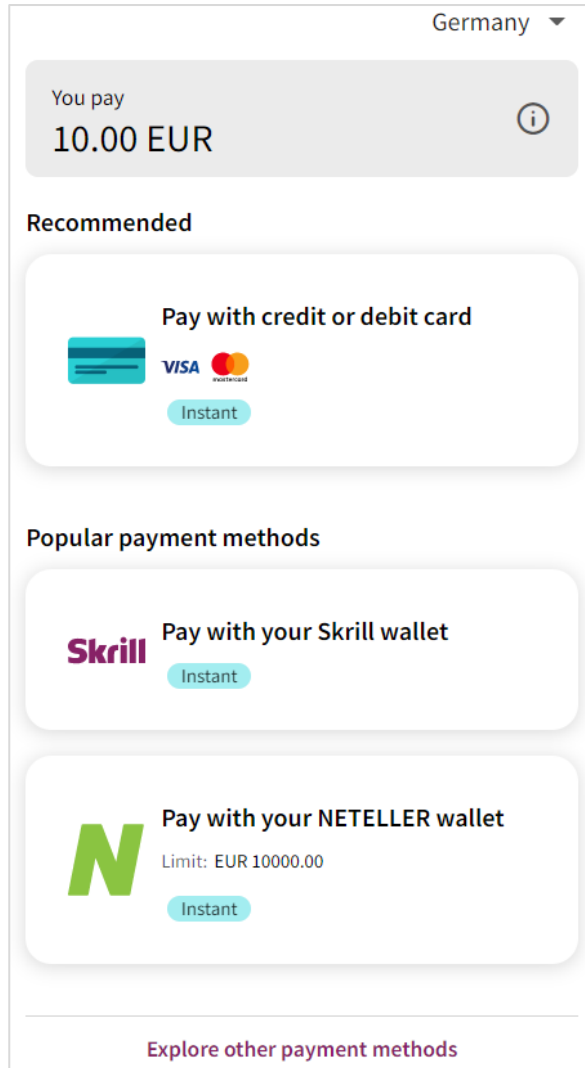


Figure 3-3: Iframe (embedded) option

4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

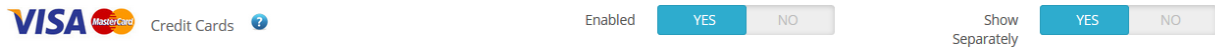


Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Prestashop Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the [Skrill Quick Checkout Integration Guide](#) for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Prestashop Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Prestashop Checkout payment information section is as seen in **Figure 4-2** below:



Figure 4-2: Setting up combined Skrill logo

Figure 4-3: Multiple log

5. CUSTOMER EXPERIENCE


This section describes the customer's checkout experience when using the Skrill Prestashop module.


Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.


The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Prestashop Module).

01. Summary
02. Sign in
03. Address
04. Shipping
05. Payment

Product	Description	Availability	Unit price	Qty	Total
	Faded Short Sleeves T-shirt SKU : demo_1 Size : S, Color : Orange	In stock	16,51 €	1	16,51 €
Total products (tax incl.)					16,51 €
Total shipping					Free Shipping!
TOTAL					16,51 €








Figure 5-1: Prestashop Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

The image shows a mobile payment form for Skrill. At the top right, there is a dropdown menu for the country, currently set to "India". Below this, a grey box displays "You pay 10.00 EUR" with an information icon. The main section is titled "Pay with credit or debit card". It features a "VISA" logo and a card number field containing "4017 0423 6103 1490". A note below the card number states "Card must be in your name". There are two input fields for "Expiry date" (containing "03/30") and "CVV" (containing "143"). A link "How to find your CVV number" is provided below the CVV field. The "Card holder name" field contains "John Doe" with a note "Type the name exactly as it appears on the card". An "Email" field contains "john.doe@gmail.com" with a note "We'll send a payment confirmation to this email address". At the bottom, there is a large purple "Pay" button and a "Back" link.

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:



Figure 5-3: Successful Payment

4. Click **Continue** to return to the Prestashop Order Confirmation screen. This screen contains the unique order number for this payment.

ORDER CONFIRMATION

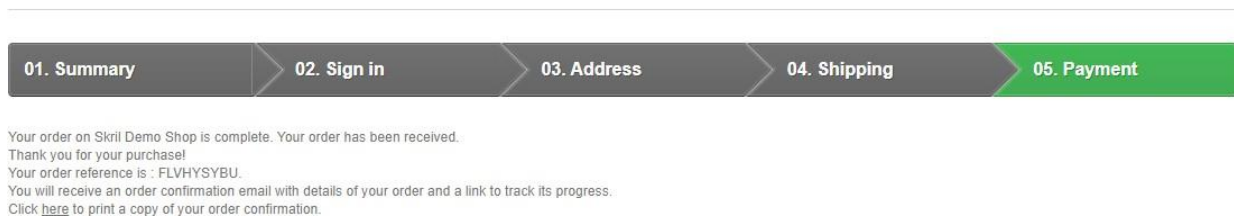


Figure 5-4: Order Confirmation in Prestashop Checkout

6. PAYMENT INFORMATION

The Prestashop module provides payment information in the Order screen with information about the payment method used for an order.

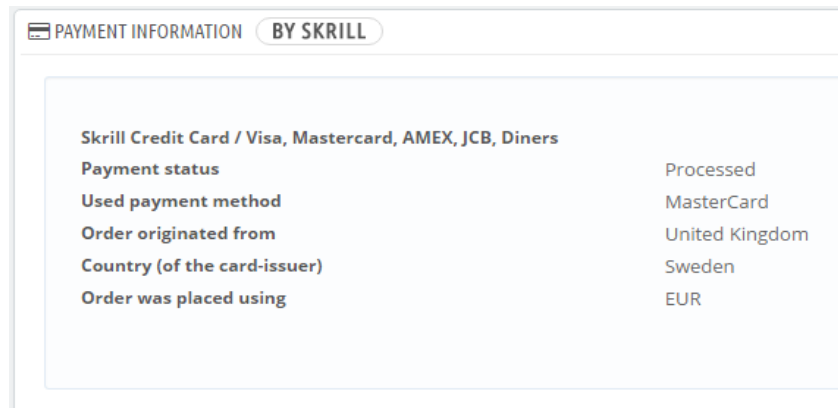


Figure 6-1: Payment Information Example

The Payment Information section includes the following information shown in order:

1. The payment option selected in the Prestashop Checkout.
2. The payment status. See [Table 6-1](#) for a list of payment status values.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Table 6-1: Payment Status Values

Status	Description
Processed	Payment has been processed and reached your merchant account
Pending	Payment is waiting to be executed
Failed	Payment failed. A payment failure reason is displayed.
Chargeback	The customer has requested a chargeback for this order through the acquirer.

Abandoned by user	This status is returned if the customer decides to close the browser once the Skrill Payment form loads.
-------------------	--

Update Order

The Payment Information section also contains an Update Order button. This button is used to check an order's payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Prestashop server goes offline or a technical fault with Skrill's servers that prevents payment status updates from being sent or received.

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **Orders** in the Prestashop Admin Panel.
2. Search for the customer's invoice using the customer's order number or name.

Orders

Conversion Rate 30 DAYS 0%

Abandoned Carts TODAY 0

Average Order Value 30 DAYS 0,00 € tax excl.

Net Profit per Visit 30 DAYS 0,00 €

ORDERS 10

ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	PDF
10	JDVQCVBW	No	Germany	S. Techpubs	35,94 €	Skrill Paysafecard	Payment accepted	05/13/2016 15:29:01	View
9	EUJQLOQIQ	Yes	Germany	S. Techpubs	19,52 €	Skrill Wallie	Refunded	05/13/2016 15:25:42	View
8	DNMNMNOVA	No	Germany	P. sales	65,68 €	Skrill Visa	Payment accepted	05/13/2016 14:10:48	View
7	VJTLUVRW	No	Germany	P. sales	19,52 €	Skrill Wallie	Payment accepted	05/13/2016 13:52:35	View
6	JQQLHRLA	Yes	Germany	P. sales	19,52 €	Skrill Visa	Payment accepted	05/13/2016 13:51:08	View

Figure 6-2: Search for Order

3. Click the correct Order to view more information.
4. Check that the details are correct.
5. Select **Refund** from the menu.

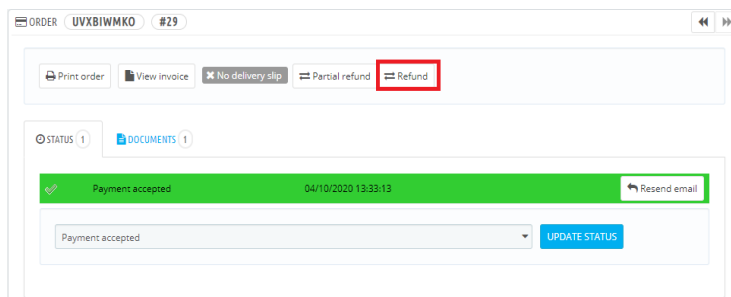


Figure 6-3: Refund Payment

Order TEKGFIKDL from Test yest

Recommended Modules and Services [Help](#)

The screenshot displays the Prestashop order management interface for order #10 (TEKGFIKDL) belonging to customer MRS. TEST YEST (#5). At the top, a green notification bar states "The payment has been successfully refunded." Below this, summary statistics show the date as 04/10/2020, a total amount of 32,13 €, 0 messages, and 1 product. The order status is "Refunded" (indicated by a red bar), with a timestamp of 04/10/2020 13:34:37. A "Payment accepted" status is also visible with a timestamp of 04/10/2020 13:23:31. The interface includes buttons for "Print order", "View invoice", and "No delivery slip". On the right, customer details are shown, including the email "test@gmail.com", account registration date "04/10/2020 11:16:31", and "Valid orders placed" count of 1. A "Total spent since registration" of 0,00 € is also displayed. A "PRIVATE NOTE" section is present but empty.

Figure 6-4: Refunded Payment

7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.