Skrill
BUSINESS

Skrill Prestashop Module Configuration Guide

Integration with Skrill via Prestashop 1.6 and 1.7

This guide describes how to install and configure the Prestashop module (1.6 and 1.7) for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.4

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Version Control Table

Date	Version	Description
July 2016	1.0	Guide Created
March 2020	1.1	Guide Updated
April 2020	1.2	Guide Updated
May 2022	1.3	Changed administrator email to processing email.
December 2022	1.4	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill Prestashop module on both Prestashop 1.6 and Prestashop 1.7. It assumes that you have an existing Prestashop installation. If there is no distinction between Prestashop 1.6 and Prestashop 1.7 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
File path	Used to indicate a file path or folder structure.
Glossary	Glossary term.
Menu1 > Menu option2 >	Indicates a menu path.

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2. INTRODUCTION

What is the Prestashop module?

Prestashop is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Prestashop has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Prestashop.

Skrill customers using Prestashop 1.6 and Prestashop 1.7 have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application is approved, you can configure your Skrill credentials in your Skrill merchant account, copy them into your Prestashop backend, and start taking payments.

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3. INSTALLING AND CONFIGURING PRESTASHOP

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Prestashop module. The secret word is used to authenticate the data sent back to your Prestashop server after payment. You must obtain the IP address of your Prestashop server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

ping **<server domain name>**

For example:

ping example.prestashopserver.com

Pinging example.prestashopserver.com **[145.76.160.206]** with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management** **(Figure 3-1).**
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save.**
4. For each section, specify the IP address(es) or IP address range of your Prestashop server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above).
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
   - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

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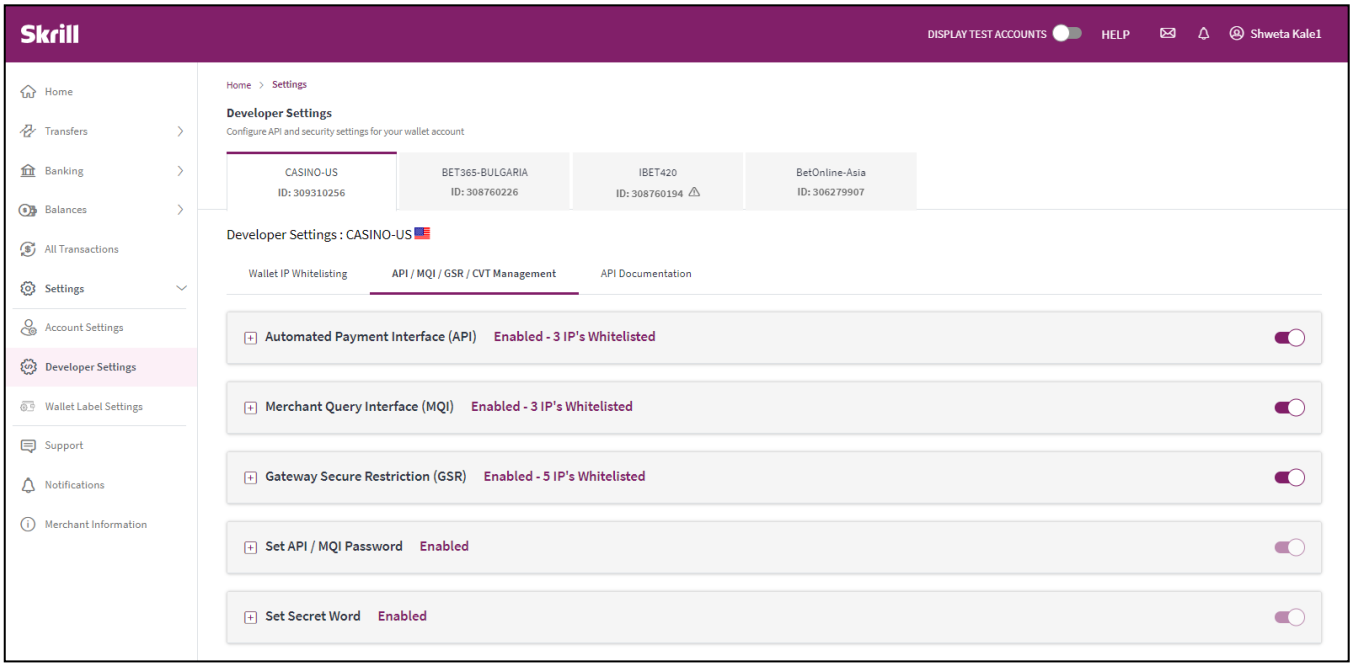
Skrill
DISPLAY TEST ACCOUNTS
HELP
Shweta Kale1
Home
Transfers
Banking
Balances
All Transactions
Settings
Account Settings
Developer Settings
Wallet Label Settings
Support
Notifications
Merchant Information
Home > Settings
Developer Settings
Configure API and security settings for your wallet account
CASINO-US
ID: 309310256
BET365-BULGARIA
ID: 308760226
IBET420
ID: 308760194
BetOnline-Asia
ID: 306279907
Developer Settings : CASINO-US
Wallet IP Whitelisting
API / MQI / GSR / CVT Management
API Documentation
Automated Payment Interface (API) Enabled - 3 IP's Whitelisted
Merchant Query Interface (MQI) Enabled - 3 IP's Whitelisted
Gateway Secure Restriction (GSR) Enabled - 5 IP's Whitelisted
Set API / MQI Password Enabled
Set Secret Word Enabled

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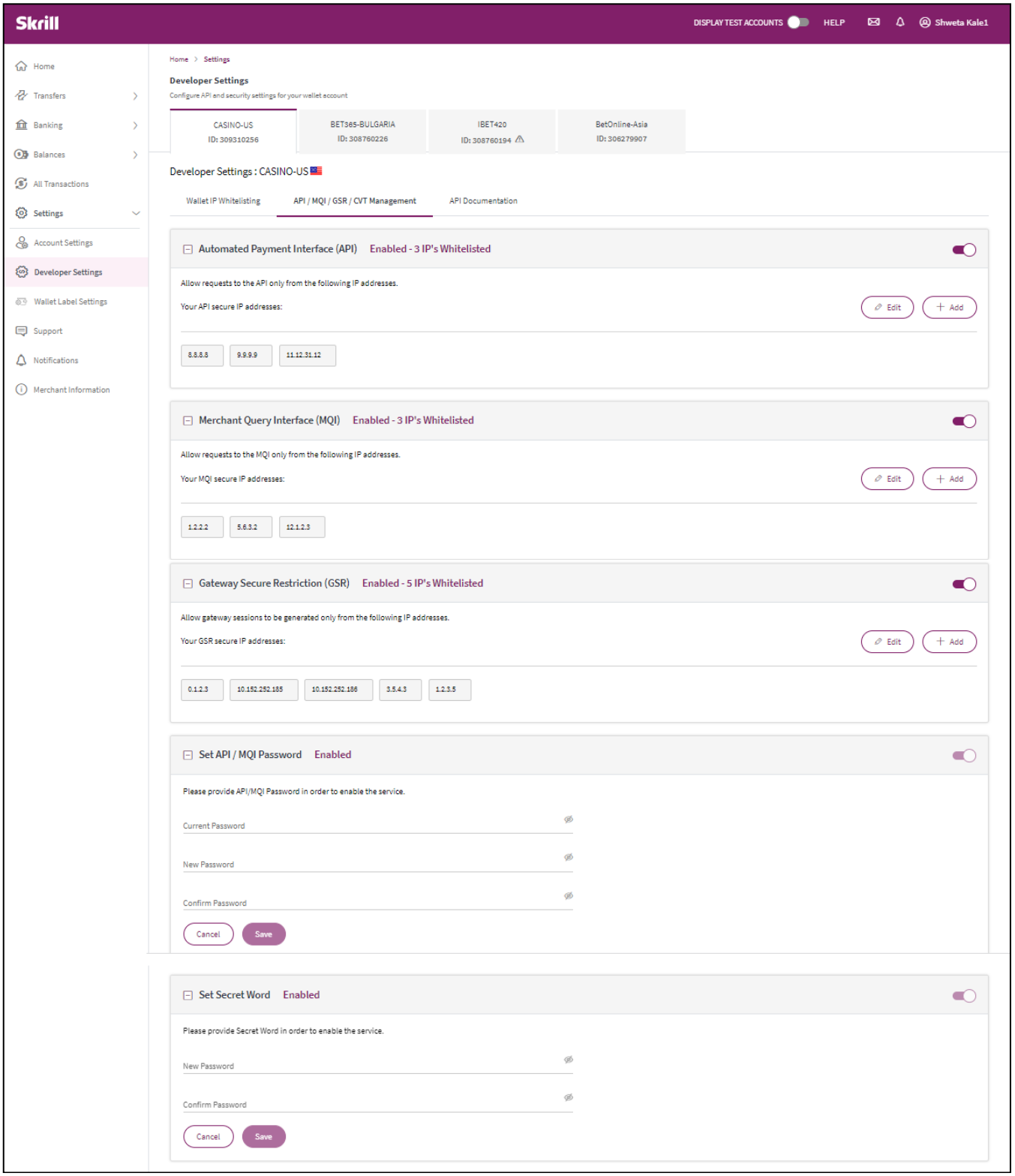

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Prestashop backend

The next stage of the Prestashop integration is to configure the Prestashop module to connect to your Skrill account. The steps are as follows:

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Prestashop 1.6

1. Login to your Prestashop admin account.
2. Select **Modules and Services.**
3. Type **Skrill** in left side search bar.
4. Click the green button **Install.**
5. Once installed select **Skrill Settings** to configure Skrill **(Figure 3-2).**

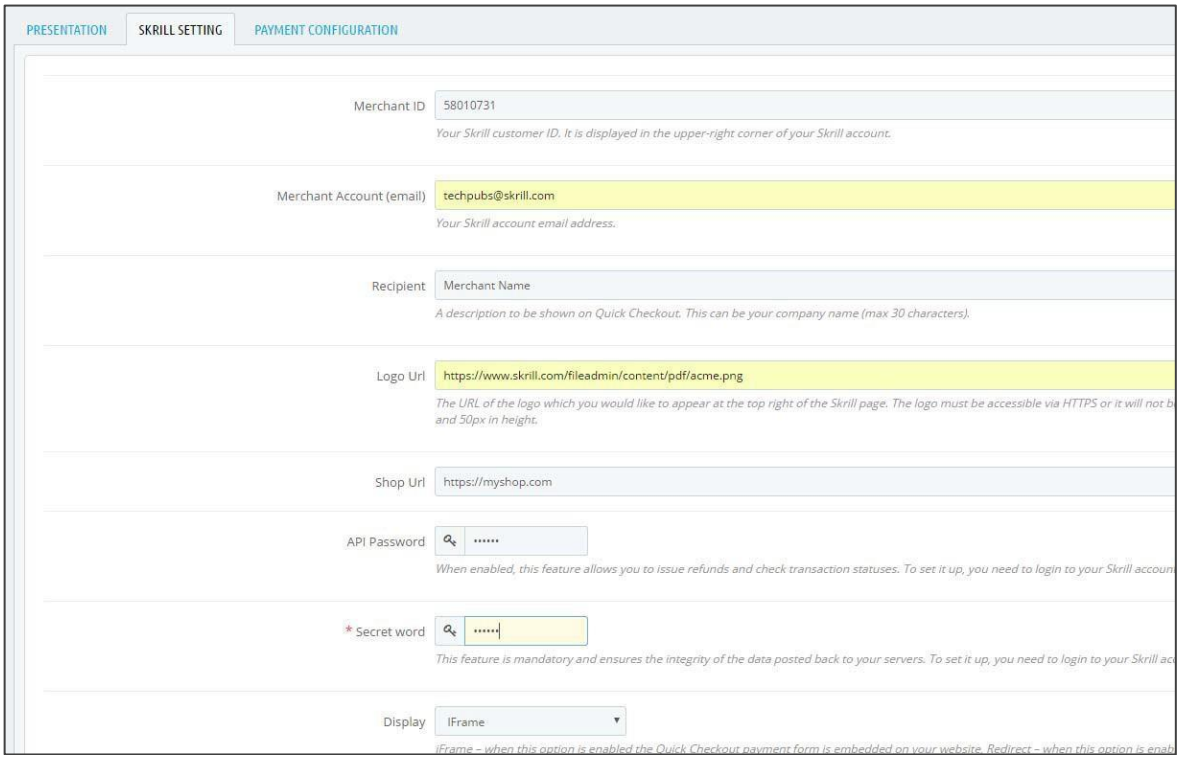

Figure 3-2: Skrill Settings with example values in Prestashop 1.6 backend

Prestashop 1.7

1. Login to your Prestashop admin account.
2. Select **modules** from the left side menu.
3. Under payment choose **module Catalog.**
4. Type Skrill and click **install.**
5. Click **Configure** to set up your skrill credentials.
6. Click **Skrill Settings** to configure your skrill account **(Figure 3-2).**

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Enter the API password and Secret word that you set up in the previoussection.
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See ***Table 3-1*** below for a detailed explanation of all Skrill settings.
5. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.

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6. ***Optional*** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (processing email)	The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	***Optional*** - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	***Optional*** - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Shop URL	URL for the home page of your shop without the index.php e.g., if your shop is located at https://myshop.com/index.php you would enter https://myshop.com	https://myshop.com
API Password	The API password. This field is mandatory. It allows the Prestashop server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Prestashopservers.	N/A
Display	This setting has two options: IFrame and Redirect • **IFrame** - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See ***Figure 3-3:*** for an example. • **Redirect** - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc.	IFrame

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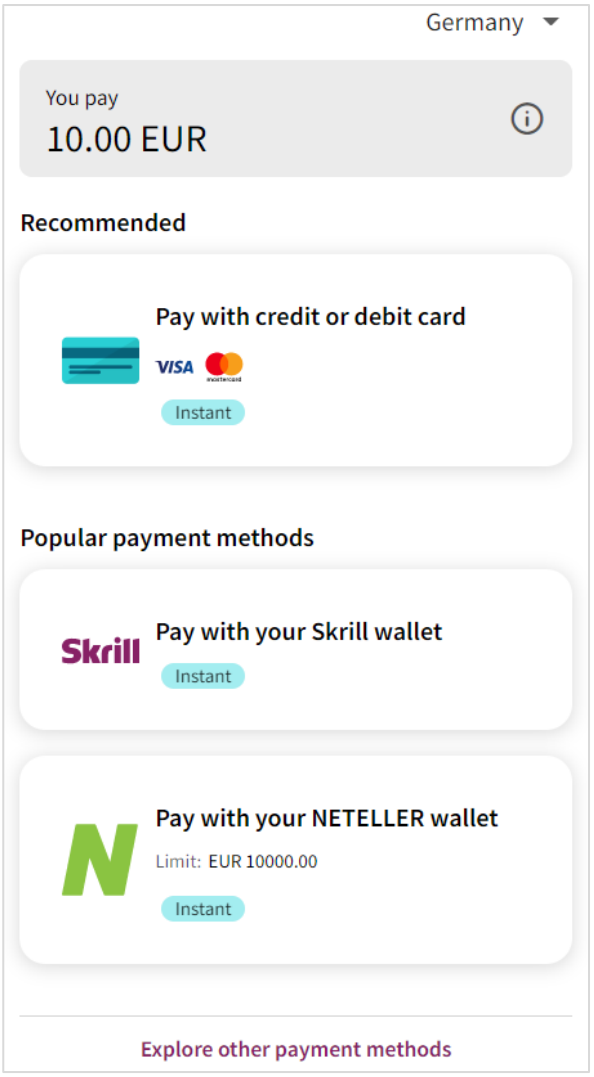

Figure 3-3: Iframe (embedded) option

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4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in ***Figure 4-1:***

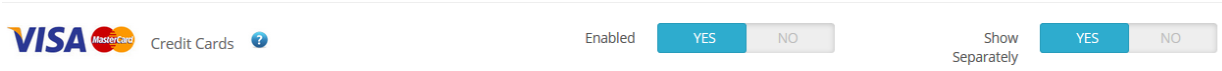

Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Prestashop Checkout. Hover over the "?" symbol to the right of each payment method to see the countries where it is available. See the ***Skrill Quick Checkout Integration Guide*** for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer's country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer's country is not supported (determined by the country set in the billing address the customer chose in the Prestashop Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.

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All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Prestashop Checkout payment information section is as seen in **Figure 4-2** below:

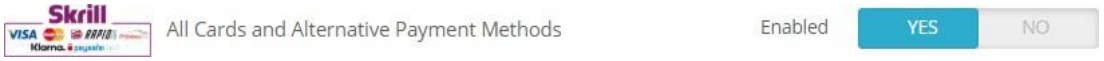

Figure 4-2: Setting up combined Skrill logo

Figure 4-3: Multiple log

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5. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill Prestashop module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Prestashop Module.

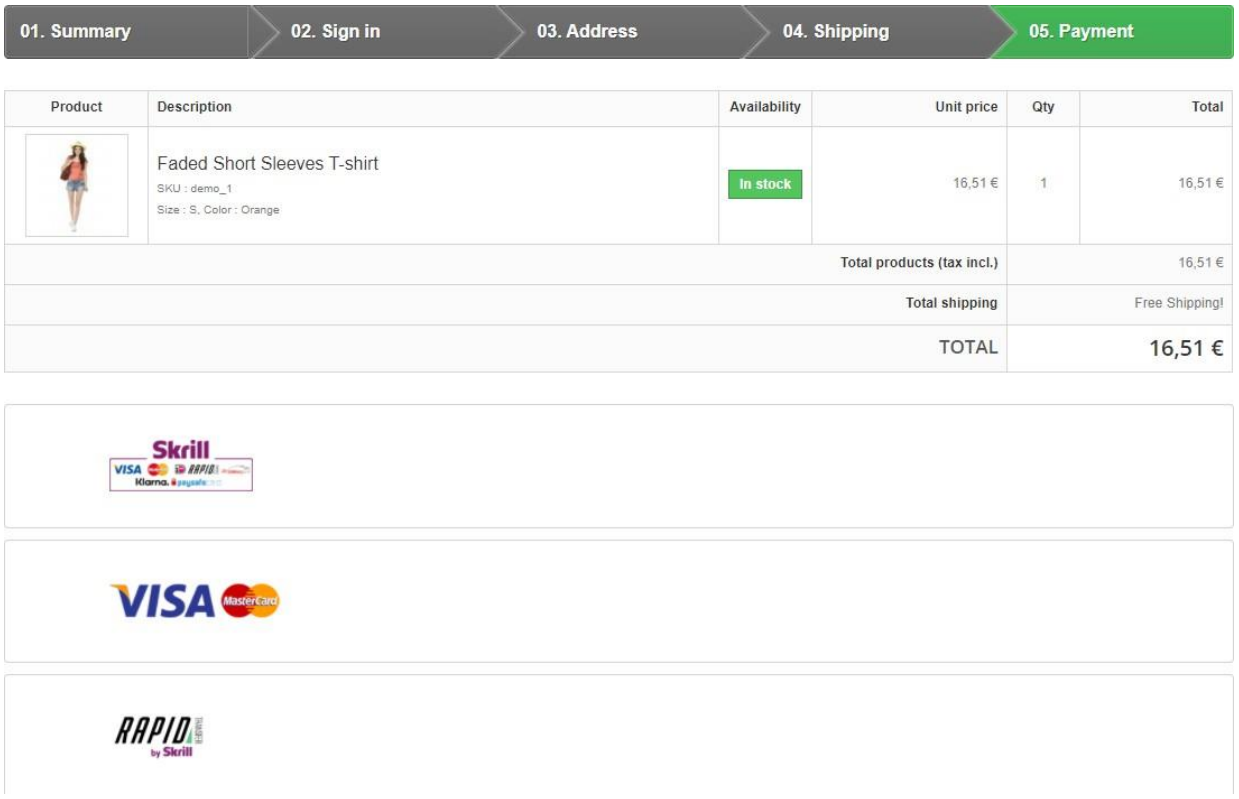

Figure 5-1: Prestashop Checkout Payment selection showing different payment methods

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2. Enter Payment details in the Skrill Payment Form.

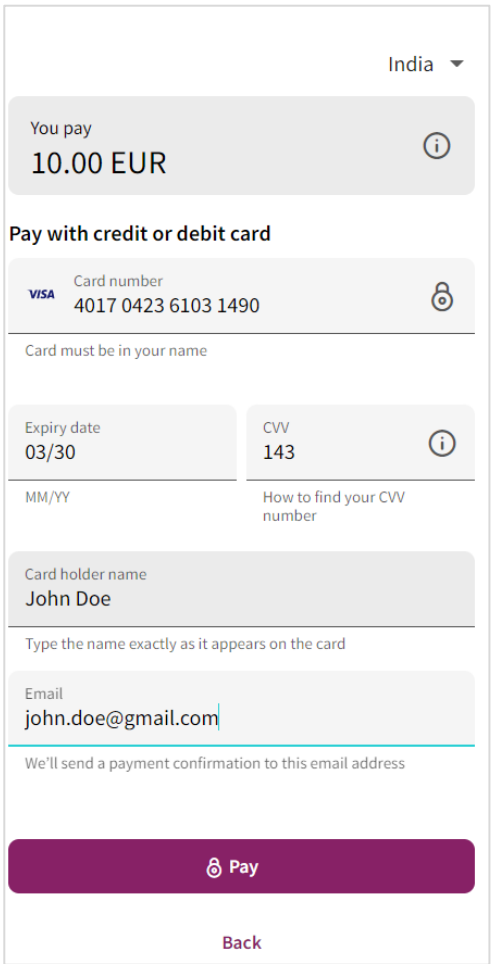

Figure 5-2: Enter Payment Details in the Skrill Payment Form

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3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

Figure 5-3: Successful Payment

4. Click **Continue** to return to the Prestashop Order Confirmation screen. This screen contains the unique order number for this payment.

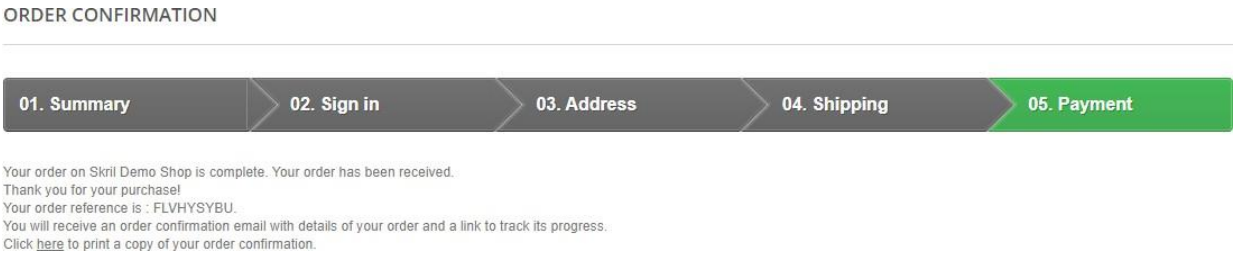

Figure 5-4: Order Confirmation in Prestashop Checkout

6. PAYMENT INFORMATION

The Prestashop module provides payment information in the Order screen with information about the payment method used for an order.

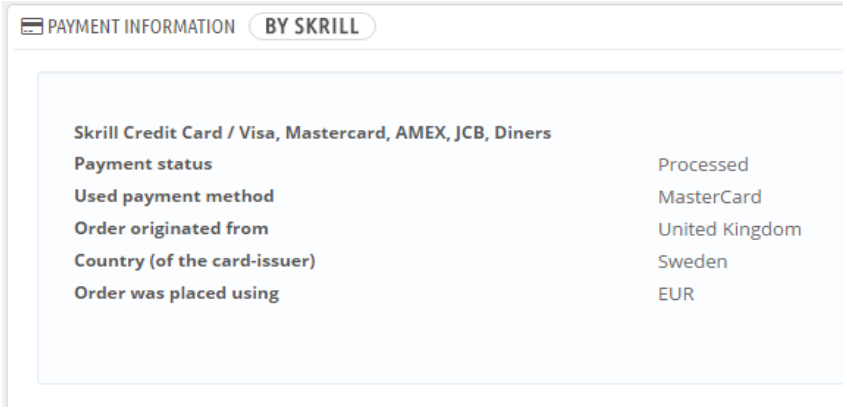

Figure 6-1: Payment Information Example

The Payment Information section includes the following information shown in order:

1. The payment option selected in the Prestashop Checkout.
2. The payment status. See ***Table 6-1*** for a list of payment status values.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Table 6-1: Payment Status Values

Status	Description
Processed	Payment has been processed and reached your merchant account
Pending	Payment is waiting to be executed
Failed	Payment failed. A payment failure reason is displayed.
Chargeback	The customer has requested a chargeback for this order through the acquirer.

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Abandoned by user	This status is returned if the customer decides to close the browser once the Skrill Payment form loads.

Update Order

The Payment Information section also contains an Update Order button. This button is used to check an order's payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Prestashop server goes offline or a technical fault with Skrill's servers that prevents payment status updates from being sent or received.

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **Orders** in the Prestashop Admin Panel.
2. Search for the customer's invoice using the customer's order number or name.

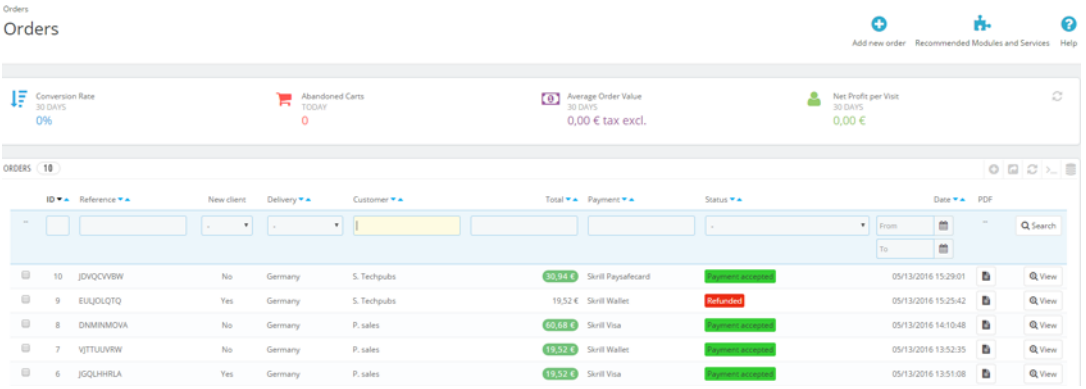

Figure 6-2: Search for Order

3. Click the correct Order to view more information.
4. Check that the details are correct.
5. Select **Refund** from the menu.

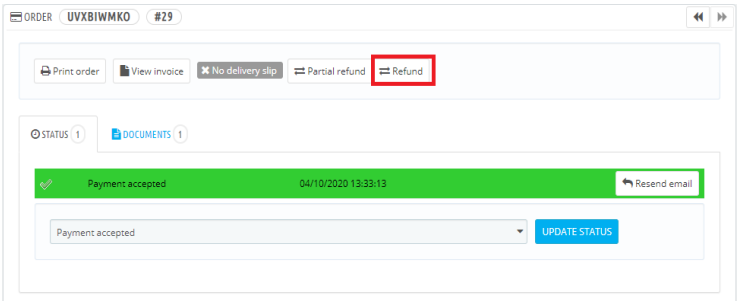

Figure 6-3: Refund Payment

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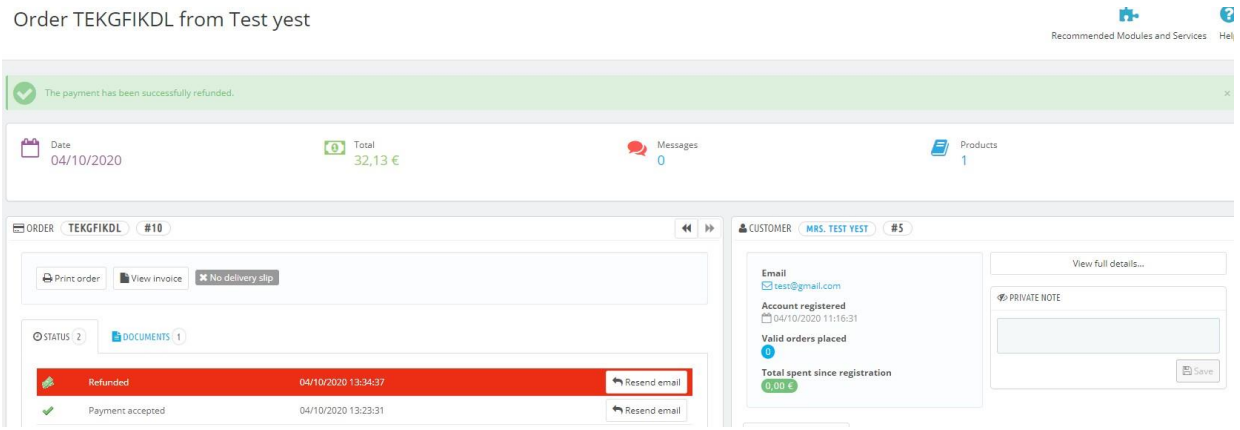

Figure 6-4: Refunded Payment

7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.

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